COVID-19:

Latest Resources in Virginia

Community Housing Partners (CHP) understands that the pandemic raises not only public health concerns for many residents, but also financial worries. We know that you may face pressures as businesses have forced to scale back or close. CHP is committed to connecting you with local and state resources to support you and your family.



RENTAL HARDSHIP HOTLINE - NEW!

- If you are having difficulty paying your rent or utility bills, please contact CHP's Rental Hardship Hotline at **(844) 947-4850**.
- Our Resident Services staff are running this hotline to connect you with community organizations, nonprofits, and government agencies that have assistance programs. Many localities have access to CARES Act funding and other resources and may be able to help you if you are struggling financially as a result of COVID-19.
- Find more information about resources available to residents on our COVID-19 Information webpage at www.communityhousingpartners.org/covid19.

VIRGINIA RESOURCES

- Visit the state resource hub at <u>www.covid.virginia.gov</u> or learn more from these state agencies:
 - Virginia Department of Health: www.vdh.virginia.gov
 - Virginia Employment Commission: www.vec.virginia.gov or (800) 828-1120
 - Virginia Department of Social Services: www.dss.virginia.gov
- Call 2-1-1 or visit 211.org to find the contact information for community organizations in your area.
- If you need assistance with your utility bills, your utility provider may be able to help:
 - o Appalachian Power: www.appalachianpower.com or (800) 956-4237
 - Dominion Energy: <u>www.dominionenergy.com</u>, (866) 366-4357 for energy assistance, (800) 552-3402 for Senior Cool Care Program
 - Rappahannock Electric Cooperative: www.myrec.coop or (800) 552-3904
 - o Southside Electric Cooperative: www.sec.coop or (800) 552-2118

While the current situation has impacted our day-to-day operations at CHP, we are continuing to fulfill our mission of creating homes and communities that are healthy, sustainable, and affordable. Your rent payments ensure that we can continue to pay our employees, maintain the cleanliness and safety of our communities, and meet our other obligations.



