COVID-19: Latest Resources in North Carolina

Community Housing Partners (CHP) understands that the pandemic raises not only public health concerns for many residents, but also financial worries. We know that you may face pressures as businesses have forced to scale back or close. CHP is committed to connecting you with local and state resources to support you and your family.

RENTAL HARDSHIP HOTLINE - NEW!

- If you are having difficulty paying your rent or utility bills, please contact CHP’s Rental Hardship Hotline at (844) 947-4850.

- Our Resident Services staff are running this hotline to connect you with community organizations, nonprofits, and government agencies that have assistance programs. Many localities have access to CARES Act funding and other resources and may be able to help you if you are struggling financially as a result of COVID-19.

- Find more information about resources available to residents on our COVID-19 Information webpage at www.communityhousingpartners.org/covid19.

NORTH CAROLINA RESOURCES

- Visit the state resource hub at www.nc.gov/covid19 or learn more from these state agencies:
  - North Carolina Department of Health and Human Services: www.ncdhhs.gov
  - North Carolina Division of Employment Security: www.des.nc.gov or 888-737-0259
  - North Carolina Division of Social Services: www.ncdhhs.gov/divisions/dss or (919) 527-6335

- Call 2-1-1 or (888) 892-1162 or visit 211.org to contact community organizations in your area.

- If you need assistance with your utility bills, your utility provider may be able to help:
  - City of Lexington Utilities: www.lexingtonnc.gov (search for “Utility Bill Payment Assistance) or (336) 243-2489
  - Duke Energy Carolinas: www.duke-energy.com or (800) 777-9898
  - Duke Energy Progress: www.duke-energy.com or (800) 452-2777
  - EnergyUnited: www.energyunited.com/giving-back or (800) 522-3793
  - Piedmont Natural Gas: www.piedmontng.com (search for “Share the Warmth”) or (800) 752-7504

While the current situation has impacted our day-to-day operations at CHP, we are continuing to fulfill our mission of creating homes and communities that are healthy, sustainable, and affordable. Your rent payments ensure that we can continue to pay our employees, maintain the cleanliness and safety of our communities, and meet our other obligations.

We are an equal housing opportunity provider. We do not discriminate on the basis of race, color, sex, national origin, religion, disability or familial status (having children under age 18), or any other legally protected characteristic. We do not interfere, threaten, or coerce persons in the exercise of their fair housing rights. We do not retaliate against persons who have asserted their rights or persons who have assisted someone in asserting their rights.