COVID-19: Latest Resources in Florida

Community Housing Partners (CHP) understands that the pandemic raises not only public health concerns for many residents, but also financial worries. We know that you may face pressures as businesses have forced to scale back or close. CHP is committed to connecting you with local and state resources to support you and your family.

RENTAL HARDSHIP HOTLINE - NEW!

- If you are having difficulty paying your rent or utility bills, please contact CHP’s Rental Hardship Hotline at (844) 947-4850.

- Our Resident Services staff are running this hotline to connect you with community organizations, nonprofits, and government agencies that have assistance programs. Many localities have access to CARES Act funding and other resources and may be able to help you if you are struggling financially as a result of COVID-19.

- Find more information about resources available to residents on our COVID-19 Information webpage at www.communityhousingpartners.org/covid19.

FLORIDA RESOURCES

- Learn about Florida resources from these state agencies:
  - Florida Department of Health: www.floridahealth.gov or (866) 779-6121 for COVID Call Center
  - Florida Department of Economic Opportunity: connect.myflorida.com
  - Florida Department of Children and Families: www.myflfamilies.com or (866) 762-2237

- Call 2-1-1 or visit 211.org to find the contact information for community organizations in your area.

- If you need assistance with your utility bills, your utility provider may be able to help:
  - City of Leesburg: Citizens Utility Relief Effort (C.U.R.E.), (352) 314-8733 or (352) 787-1156
  - Duke Energy: www.duke-energy.com
  - Florida Keys Electric Cooperative: www.fkec.com or (305) 852-2431
  - Florida Power & Light: www.fpl.com or (800) 226-3545
  - Gainesville Regional Utilities: www.gru.com or (352) 334-3434
  - Ocala Electric Utility: www.ocalafl.org (search for “assistance programs”) or (352) 629-2489
  - Peace River Electric Cooperative: www.preco.coop (search for “payment assistance”)

While the current situation has impacted our day-to-day operations at CHP, we are continuing to fulfill our mission of creating homes and communities that are healthy, sustainable, and affordable. Your rent payments ensure that we can continue to pay our employees, maintain the cleanliness and safety of our communities, and meet our other obligations.

We are an equal housing opportunity provider. We do not discriminate on the basis of race, color, sex, national origin, religion, disability or familial status (having children under age 18), or any other legally protected characteristic. We do not interfere, threaten, or coerce persons in the exercise of their fair housing rights. We do not retaliate against persons who have asserted their rights or persons who have assisted someone in asserting their rights.